

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Poteau Valley Improvement Authority Did Not Meet Treatment Requirements

Our water system recently violated a drinking water requirement. Although this was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct the situation.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. When there are high levels of turbidity, there is an increased chance that the water may contain disease-causing organisms.

The following sample sites exceeded the turbidity standard of 0.3 NTU for the combined filter effluent in more than 5% of samples:

Sample Site	Monitoring Period	Percent (%) of Samples Above Standard
TP001 – PVIA WTP	February 2025	10%

What should I do?

There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking the water.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea and associated headaches.

These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

CORRECTIVE ACTION

What happened? What is being done? When will the violation be resolved?

Turbidity levels went from 30 NTU's to over 100 NTU's after a large snow event and heavy rain. We called in a chemical rep to check other chemicals. After lake settled NTU's returned to normal and are within compliance. This violation has been resolved.

For more information, please contact: James Morrison 918-655-7500

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Poteau Valley Improvement Authority

PWSID#: OK1020104

NOV #: P-1020104-25-1

Date Distributed: 4-14-25